

The logo for Global Eagle, featuring the words "Global" and "Eagle" stacked vertically in a white, sans-serif font. A small trademark symbol (TM) is located to the right of "Eagle". The background of the entire page is a blurred image of a modern building interior with a glass facade and structural elements, overlaid with a semi-transparent white and blue gradient.

Global  
Eagle™

Reference Guide

# Oracle Complex Maintenance Repair and Overhaul

## Reference Guide

Version 1.0

5/24/2018

The logo for Global Eagle, featuring the words "Global" and "Eagle" stacked vertically in a blue, sans-serif font. A small trademark symbol (TM) is located to the right of "Eagle".

Global Eagle™

Technical Documentation Team

3076 Commerce Parkway

Miramar, FL 33025

USA

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# 1. Copyright, Trademarks, Notice of Proprietary Rights

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## 2. Revision History

Date	Version	Author	Document Changes
5/24/2018	v.1.0	Stephen Mitchell	v.1.0
Date			
Date			
Date			

Table 1: Revision History

## 3. Approvals

Role	Name	Title	Signature	Date
Project Sponsor:	Jon Strafuss	Sr. Director, Aviation Product Support Operations		Date
Project Manager:	Ed Rosario			Date
Oracle Consultant	Duane Bragg	Oracle Consultant		Date
System Implementation:	Syed Ali	Functional Lead - EBS Depot Repair Consultant		Date
Content Lead:	Stephen Mitchell	Sr. Technical Writer	SWM	5/24/2018

Table 2: Approvals

## 4. Points of Contact

Name	Title	Email	Contact Number
Jon Strafuss	Sr. Director	<a href="mailto:Jon.Strafuss@globaleagle.com">Jon.Strafuss@globaleagle.com</a>	+1 (630)-519-5122
Syed Ali	System Implementation	<a href="mailto:Syed.Ali@globaleagle.com">Syed.Ali@globaleagle.com</a>	+1 (954) 672-4520
Stephen Mitchell	Sr. Technical Writer	<a href="mailto:innova.stephen.mitchell@globaleagle.com">innova.stephen.mitchell@globaleagle.com</a>	+1 (954) 538-4148

Table 3: Points of Contact



## 4.1 Information Technology Service Desk

In the event of a question about the operation of the systems, users should contact the Office of Information Technology Service Desk at +1 (954) 538-4357 (HELP), or via email: [ITServiceDesk@globaleagle.com](mailto:ITServiceDesk@globaleagle.com)



## 5. Click MRO Procedure Document to Review Contents

ID	Document
1.	<a href="#">MRO Docs.xlsm</a>
2.	<a href="#">Back to Back Sales Order Process for Inspection Services</a>
3.	<a href="#">Create an Alternate Bill of Material</a>
4.	<a href="#">Define Account Aliases for Receipt or Issue</a>
5.	<a href="#">Define DFF at Master Level for Finished Good Items</a>
6.	<a href="#">Define Information in DFF at Organizational Level for Finished Good Items</a>
7.	<a href="#">Define Item Status Codes</a>
8.	<a href="#">Define Receiving Tolerance at Organization Item Level</a>
9.	<a href="#">Define Resource Usage Rate for a Routing</a>
10.	<a href="#">Define Transaction Reason Codes</a>
11.	<a href="#">Department Resources Routing</a>
12.	<a href="#">How to Setup New Item</a>
13.	<a href="#">index</a>
14.	<a href="#">MRO Docs</a>
15.	<a href="#">Receiving and Inspection for Purchase Orders Process</a>
16.	<a href="#">Revise Item List Price-Update Default Buyer</a>
17.	<a href="#">Run Oracle Standard Reports</a>
18.	<a href="#">Run Standard Reports</a>
19.	<a href="#">Setup and Maintain Approved Supplier List</a>
20.	<a href="#">Setup Shelf Life-Lot Control for Items</a>
21.	<a href="#">WIP Return Scrap Reissue Component</a>

Table 4: Related Documents



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